Transparency report on tackling terrorist and violent extremist content online

Covered period
July 1st - December 31st, 2022

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About this transparency report

Dailymotion has taken various initiatives to combat terrorist and violent extremist content online. Notably, Dailymotion has been a participant in the <u>Christchurch Call</u> from its inception. In addition, Dailymotion is a member of <u>Tech Against Terrorism</u> which aims to support the global tech industry to tackle terrorist and violent extremist exploitation of their technologies.

This report provides insights on how Dailymotion tackles terrorist and violent extremist content online and how Dailymotion cooperates with law enforcement agencies and governments to limit the virality and exposure of its users to such content.

Our policy against terrorist and violent extremist content

Dailymotion prohibits in its <u>Prohibited Content Policy</u> any content that advocates or promotes violent extremist and/or terrorist organizations, individuals, or acts.

In particular, our users are prohibited from uploading any content:

- Provoking the commission of terrorist acts or violent extremist acts or glorifying such offences;
- Encouraging participation in terrorist acts;
- Praising, glorifying and/or supporting the acts of violent extremist and/or terrorist individuals or groups;
- Supporting terrorist and/or violent extremist ideologies;
- Encouraging people to join violent extremist and/or terrorist organizations;
- Providing instructions on methods or techniques for the commission of terrorist offences;
- Containing images, sounds or symbols (such as names, logos, flags, slogans, uniforms, gestures, pictures or other objects) intended to depict violent extremist and/or terrorist organizations or individuals;
- Emanating from criminal, violent extremist or terrorist organizations;
- Depicting one or more hostages;
- Posted online with the aim of soliciting, threatening or intimidating people on behalf of a criminal, violent extremist or terrorist organization.

The above list is not exhaustive.

In order to qualify a content as terrorism or violent extremism, Dailymotion relies on official consolidated lists of terrorist organizations published by the European Union.

Content representing or evoking one of the situations listed above may be maintained on Dailymotion if they are determined to be of an educational, documentary, scientific or artistic



nature. However, Dailymotion reserves the right to reduce the visibility of such content by applying a parental filter to prevent such content from being seen by young audiences.

How we detect terrorist and violent extremist content

A dynamic list of keywords and short sentences

Dailymotion has put in place a dynamic list of keywords and short sentences enabling the automatic detection of some content and, if necessary, preventing the upload of illegal content. Thus, when uploading content on Dailymotion, if the title or the description of the video contains a keyword or short sentence included in the dynamic list, the content will be automatically flagged and pushed for review to our moderation team. This list is updated automatically through a machine learning algorithm based on our previous moderation decisions.

The user report mechanism

Dailymotion encourages its users and visitors to report any terrorist or violent extremist content through our user report tool available besides each video. These reports help Dailymotion to remain a safe place for everyone. It is important to note that it is not necessary to have a Dailymotion account to report content.

All reported content is reviewed 24 hours a day, 7 days a week by our moderation team. This allows us to remove any terrorist or violent extremist content promptly.

Dedicated initiatives

Dailymotion has put in place initiatives to tackle terrorist and violent extremist content on its platform. It is led by a group of experts from our moderation team whose mission is to investigate further terrorist or violent extremist content already qualified or start new investigations based on preeminent indicators of risk or following specific events.

These processes are in addition to our automated tools and allow us to rely both on innovative technologies and human analysis to fight terrorist and violent extremist content online 24/7.

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How we prevent the reappearance of identified terrorist or violent extremist content

Fingerprinting technology

In the event of the receipt of a removal order related to terrorist or violent extremist content issued by a competent authority of a Member State such as law enforcement agencies (LEA) or government, Dailymotion will send the flagged content through the INA (*Institut National de l'Audiovisuel*) technology to prevent its reappearance on the platform.

Each time a video uploaded on Dailymotion matches a fingerprint in the video fingerprint databases of INA, it is automatically removed.

Hash technology

Dailymotion has developed an in-house hashing technology to prevent the reappearance of identified terrorist or violent extremist content. Upon the identification of such content, Dailymotion removes it promptly and creates a digital fingerprint of its entire file so that the exact same content will not be available on Dailymotion again.

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Latest data

Removal Orders

During the covered period of the present transparency report, Dailymotion did not receive any removal orders from competent authorities of any Member State, such as law enforcement agencies (LEA) or government, requiring Dailymotion to remove or to disable access to terrorist content in Member States ("Removal Order").

The data presented below reflects the above statement:

Content removed following Removal Orders	Content which access has been disabled following Removal Orders
NA	NA

Number of Removal Orders to which Dailymotion could not comply with	
On grounds not attributable to Dailymotion ¹	On grounds attributable to the Removal Orders ²
NA	NA

¹ On grounds of force majeure or de facto impossibility not attributable to Dailymotion, including for objectively justifiable technical or operational reasons.

² Removal order contains manifest errors or does not contain sufficient information for its execution.



Specific Measures

According to Regulation (EU) 2021/784, a hosting service provider that is objectively exposed to terrorist content can receive a decision from the competent authority of the Member State of its main establishment. Once notified, the hosting service provider shall take specific measures to protect its services against the dissemination to the public of terrorist content ("Specific Measures").

Dailymotion did not receive any such decisions.

The data presented below reflects the above statement.

Terrorist content removed following Specific Measures	Terrorist content which access has been disabled following Specific Measures
NA	NA

Terrorist or violent extremist content removed by Dailymotion

Dailymotion relies both on innovative technologies and human analysis to detect and remove terrorist and violent extremist content from its platform.

The data below presents the number of terrorist and violent extremist content removed thanks to these methods during the covered period.

Number of content removed following a detection by Dailymotion	Number of content removed following a user report
173	41

During the covered period, Dailymotion received 588 user reports flagging potential terrorist or violent extremist content, which represents 2% of all the user reports received.

Only 41 videos were removed for terrorism or violent extremism following user reports, which represents 7% of the reports submitted in this category.



Complaints and review proceedings

Complaints brought by a content provider concerning a removal or disabling following Specific Measures

Number of complaints

Outcome of the complaints

NA

NA

Administrative or judicial review proceedings brought by Dailymotion

Number of review proceedings

Outcome of the review proceedings

NA

NA

Number of cases in which the content was reinstated

Following an administrative or judicial review proceedings

Following a complaint by the content provider

NA

NA